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**Waters Customer Assurance Documentation
SQT UV Detector Noise and Drift Specification
Clarification
Informational**

Rev: 01
Creation or revision date: 11/22/2013
Approval date: 04/06/2014

Originator: B

Model: 2487; 2489; 2996; 2998; ACQUITY TUV; ACQUITY UPLC PDA.;
Validation-sQT

2487; 2489; 2996; 2998; ACQUITY TUV; ACQUITY UPLC PDA.; Validation-sQT

The purpose of an Informational Service Note is to communicate detailed product related information to the Field Service Engineer.

Scope Technical Discussion

The test descriptions document for both Alliance and ACQUITY systems SQT list the UV Detector Drift test specification of less than 10 mAU/Hr for drift. The correct specification is less than or equal to 10.0 mAU/Hr. Alliance SQT Revisions REV G and lower revisions also contain a similar error for the noise test. The specification is listed as <60uAU for TUV and <80uAU for PDA when in fact they should both read < or equal to.

Product Affected

2487; 2489; 2996; 2998; ACQUITY TUV; ACQUITY UPLC PDA.; Validation-sQT

For your information

The test descriptions document for ACQUITY SQT (715002234 REV B) and the test descriptions document for Alliance SQT (715001565 REV D) list the UV Detector Drift specification as less than 10 mAU/Hr. The specification should be listed as less than or equal to 10.0 mAU/Hr. The specification is also listed incorrectly in the test description box on the report for ACQUITY SQT. It is listed correctly in the pass/fail table of the SQT report for both Alliance and ACQUITY SQT. Alliance SQT Revisions REV G and lower also contain a similar error for the noise test. The spec is listed as <60uAU for TUV and <80uAU for PDA when in fact they should both read < or equal to.

Service Action Required

If requested, a copy of this Service Note can be placed with the qualification documentation.

Implementation

This has been Corrected in Revision K for Alliance and planned to be corrected for ACQUITY

in a future Revision.

Attachments

N/A

THIS SECTION IS FOR THE ASIAN OPERATION AND IS TO BE USED FOR TRANSLATION INT...

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This Service Note needs--	/ / / / /	
Service Note Status	<input type="checkbox"/> ECO/Needs Service Note <input type="checkbox"/> Other	<input type="checkbox"/> P/Ns not in SAP <input type="checkbox"/> None
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Is this Note for a company Waters manufactures equipment for? Yes No
If yes, the note is is directed to the company.

Submit to

- Product Manager Team:
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- Technical Product Manager:
- MS Technical Product Manager:
- Validation Manager:
- Senior Service Manager: Jeff M Billingham/Waters



This note is status is "Approved". The note was approved by Jeff M Billingham/Waters on 06/04/2014

Service Communications -- Use this section to request Service Communications to publish this information permanent document i.e: Service procedure, Tech note, installation checklist, part locator, or troubleshoot information

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